

Closing Comments of Senator Y. Miller June 29, 2009

Thank you all for your informative presentations.

Some “bumps in the road” are to be expected in an undertaking as large as the complete restructuring and privatization of Virginia’s information technology programs. As we have seen in the presentations this morning, the scope of problems appears to go beyond what would have been anticipated.

The level of these difficulties is borne out in two customer satisfaction surveys done in the past year. Copies of these are included in your notebooks under Tab IV. I urge you to look at them in the period leading to our next meeting at 1:30 p.m. on Monday, July 13.

The goals of this subcommittee in addressing these problems are simple and straight forward:

First, and most importantly, we will work to identify the steps needed to assure that the Commonwealth’s information technology needs are met.

Second, we will review the governance issues that have been raised today and will likely be included in the final reports from both JLARC and the Auditor of Public Accounts. Along those lines I would ask Senator Colgan to write to the members of the Joint Rules Committee to request that they set in motion a process to fill the vacancy on the Information Technology Investment Board that has resulted from Mr. Pomata’s appointment as Secretary of Technology.

There are numerous topics that this subcommittee will want to hear about as we move forward:

- 1) Hear from Mr. James McGuirk, the Chairman of the Information Technology Investment Board,
- 2) Review the options available to the Commonwealth in response to non-performance under the contract,
- 3) Review agency satisfaction with the performance of the Commonwealth's information technology restructuring,
- 4) Hear from the Virginia Information Technologies Agency contract management staff on the issues they have identified, and the options available to address them,
- 5) Hear our private partner's perspective on these issues,
- 6) Review the impact of these issues on the Commonwealth's budget, and
- 7) Receive answers to the questions that have been posed today.

There may well be additional topics. It seems unlikely that we will accomplish all of these things at the next meeting. Do any of the members have further comments or suggestions?