



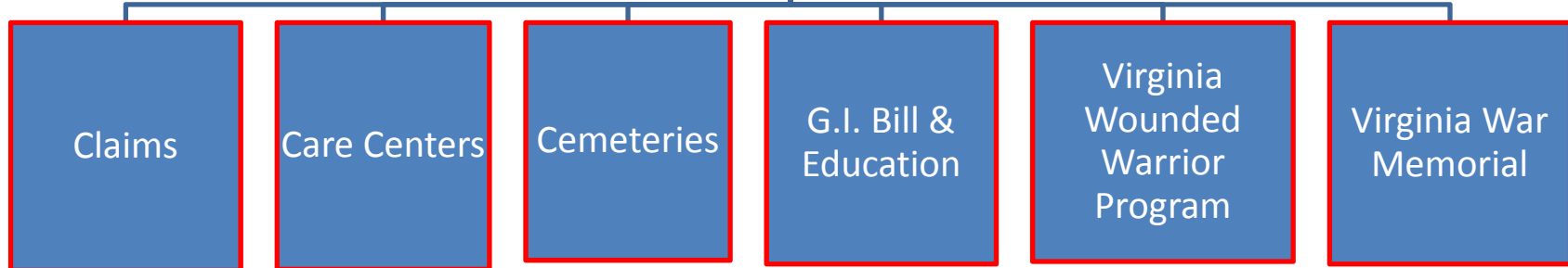
Senate Finance Committee
General Government Subcommittee
February 4, 2014

Paul E. Galanti
Commissioner



Mission

Serve Virginia's veterans and their dependents by ensuring they receive the benefits, support, quality care, and recognition they have earned through service and sacrifice





THE VIRGINIA DEPARTMENT OF VETERANS SERVICES *Serving Those Who Served*

DVS Locations

Benefits Services Offices

- 1 Accomac
- 2 Alexandria
- 3 Big Stone Gap
- 4 Bristol
- 5 Cedar Bluff
- 6 Charlottesville
- 7 Danville
- 8 Fairfax
- 9 Front Royal
- 10 Hampton
- 11 Hampton VA Medical Center
- 12 Henrico
- 13 Lynchburg
- 14 McGuire VA Medical Center (Richmond)
- 15 Portsmouth
- 16 Quantico
- 17 Roanoke
- 18 Salem VA Medical Center
- 19 South Hill
- 20 Staunton
- 21 Tidewater (Norfolk)
- 22 Virginia Beach
- 23 Wytheville

Care Centers

- ★ Sitter and Barfoot Veterans Care Center, Richmond
- ★ Virginia Veterans Care Center, Roanoke



Virginia Wounded Warrior Program

- 1 Region I - Fredricksburg
- 2 Region II - Leesburg
- 3 Region III - Blacksburg
- 4 Region IV - Richmond
- 5 Region V - Hampton

Cemeteries

- 1 Virginia Veterans Cemetery, Amelia
- 2 Albert G. Horton, Jr., Memorial Veterans Cemetery Suffolk
- 3 Southwest Virginia Veterans Cemetery, Dublin





VETERANS CLAIMS REPRESENTATION

- 23 Benefit Field Offices across the Commonwealth
- Newest opened in Henrico County on September 9
- Each office has at least one claims agent assigned



VETERANS CLAIMS REPRESENTATION

- 36 Veterans Claims Agents
- 25,120 Claims filed in FY2013
- Handled 142,592 inquiries from veterans and their families in FY2013

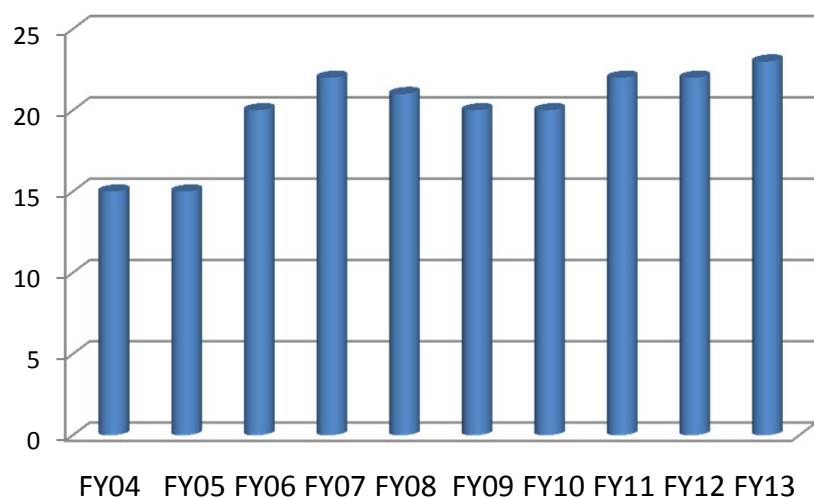


BENEFITS SERVICES FIELD OFFICES AND CLAIMS AGENTS

	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13
Benefits	15	15	20	22	21	20	20	20	22	22
Field Offices										
Claims Agents	20	20	28	28	28	28	29	29	32	36

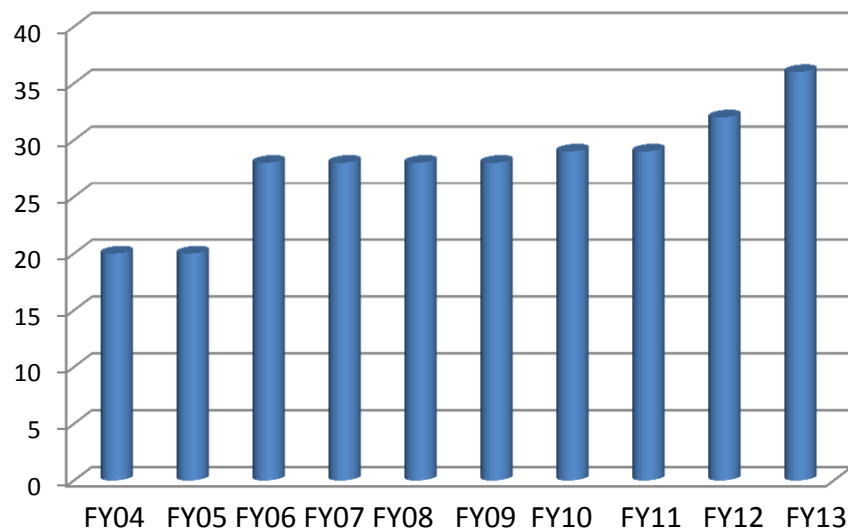
Benefits Field Offices

+47%



Claims Agents

+80%

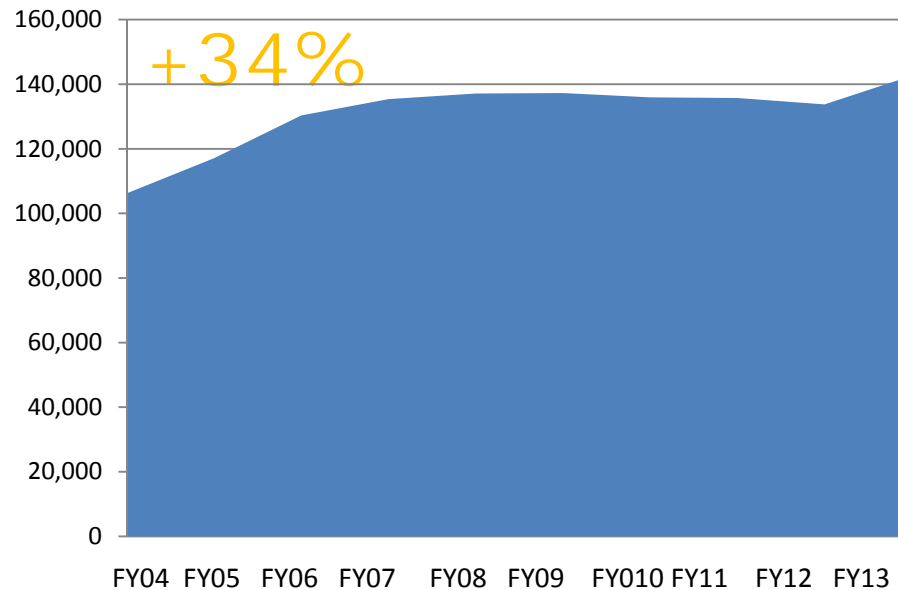




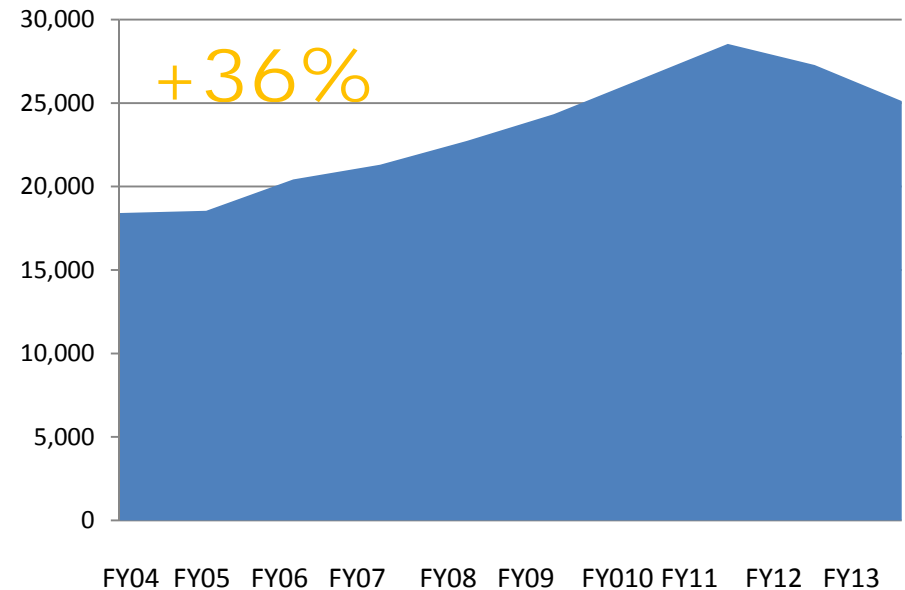
BENEFITS SERVICES FIELD PERFORMANCE INDICATORS

	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13
Contacts with Veterans	106,212	117,096	130,320	135,378	137,093	137,251	135,906	135,721	133,731	142,592
Claims Filed	18,408	18,550	20,429	21,303	22,736	24,334	26,431	28,541	27,279	25,120

Contacts with Veterans



Claims Filed



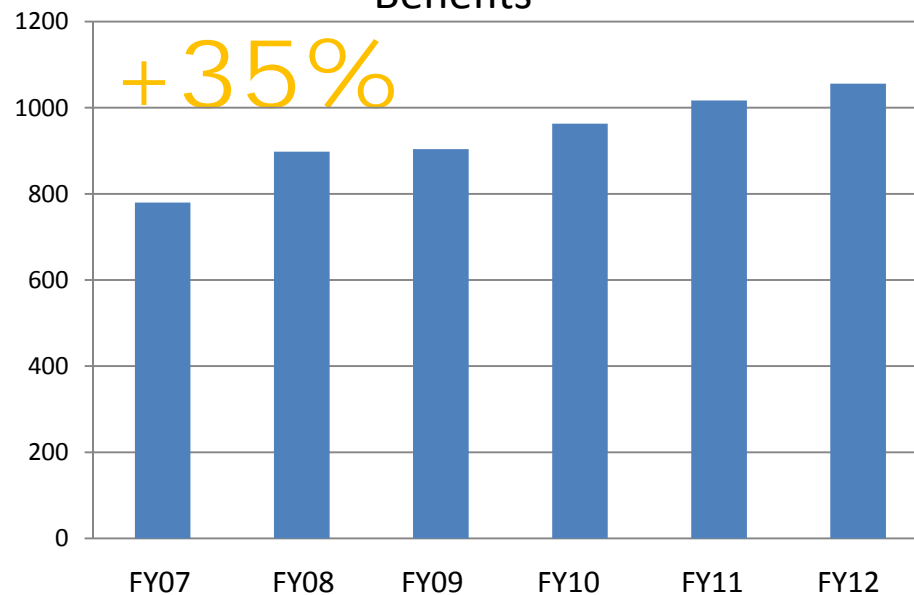


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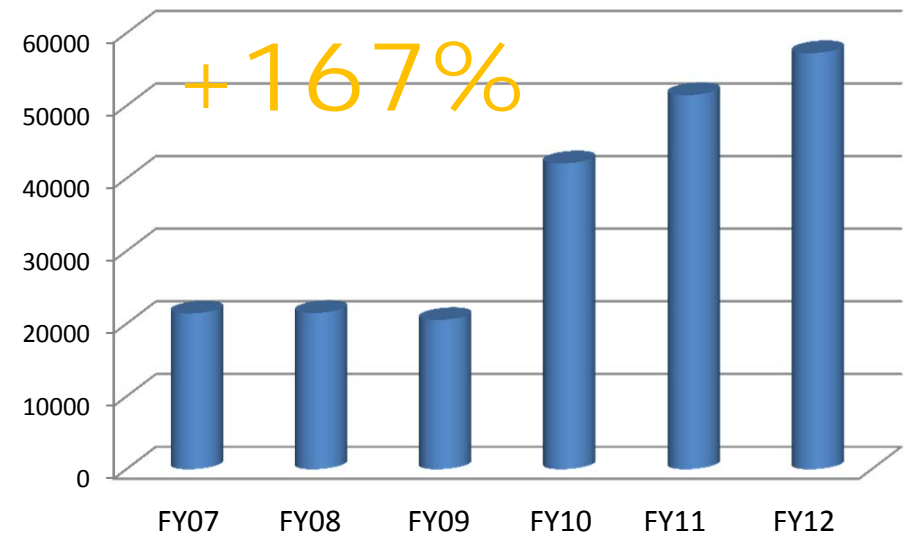
VETERANS EDUCATION/G.I. BILL BENEFITS

	FY07	FY08	FY09	FY10	FY11	FY12
Institutions Approved for GI Bill Benefits	780	898	904	963	1,017	1,056
Total GI Bill Enrollment	21,432	21,495	20,530	42,092	51,474	57,264

Institutions Approved for GI Bill Benefits



Total GI Bill Enrollment





VETERANS CARE CENTERS



THE VIRGINIA DEPARTMENT OF VETERANS SERVICES *Serving Those Who Served*

SITTER & BARFOOT VETERANS CARE CENTER, RICHMOND



*WWII Army Veteran Maurice Harris
Recipient of the Purple Heart &
Bronze Star*



VIRGINIA VETERANS CARE CENTER, ROANOKE



Run for the Wall Ride stops at VVCC annually



THE VIRGINIA DEPARTMENT OF VETERANS SERVICES *Serving Those Who Served*

VETERANS CARE CENTERS

	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13
Patient days of care delivered	82,891	81,880	83,086	84,413	87,120	122,600	137,052	134,759	134,153	131,989

SBVCC opens

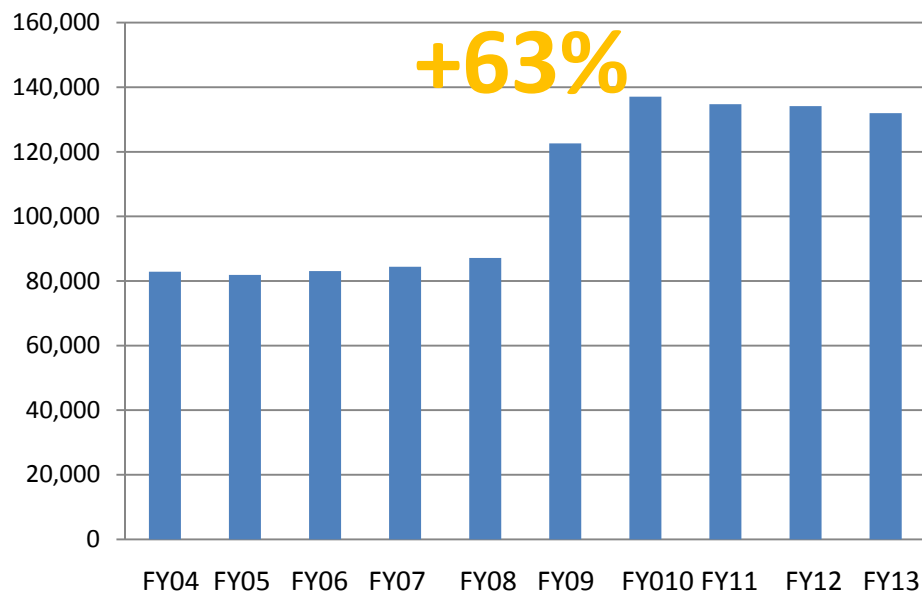
Patient Days of Care

Virginia Veterans Care Center— Roanoke

240 beds providing skilled nursing care, domiciliary care, and a secure Alzheimer's/dementia unit

Sitter & Barfoot Veterans Care Center—Richmond

160 beds in private rooms providing skilled nursing care and a secure Alzheimer's/dementia unit





VETERANS CEMETERIES



Southwest Virginia Veterans Cemetery, Dublin



Albert G. Horton, Jr. Memorial Veterans
Cemetery, Suffolk



Virginia Veterans Cemetery, Amelia



THE VIRGINIA DEPARTMENT OF VETERANS SERVICES *Serving Those Who Served*

CEMETERIES

	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13
Interments	179	443	709	738	804	886	1,015	1091	1,222	1,346

Horton Cemetery opens

SWVVC opens

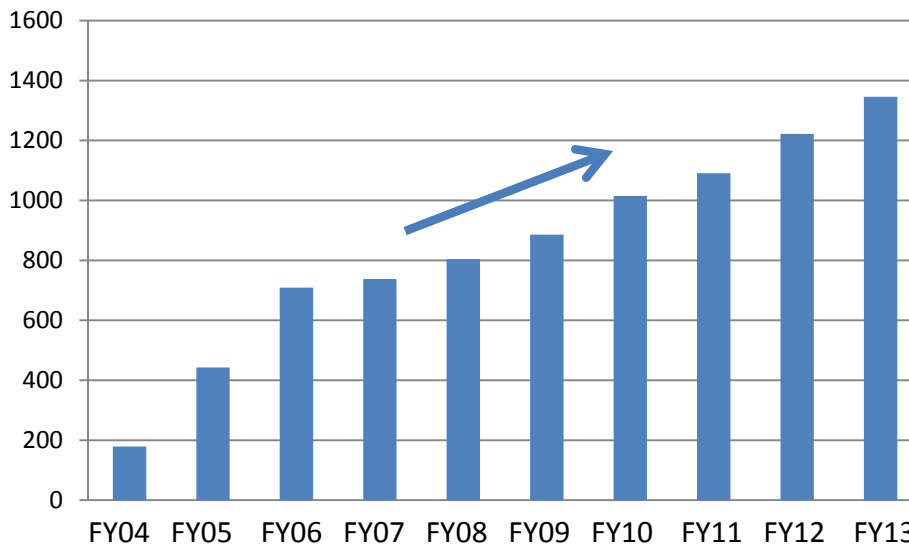
Interments

+ 652%

Virginia Veterans Cemetery—Amelia

Albert G. Horton, Jr. Memorial
Veterans Cemetery—Suffolk

Southwest Virginia Veterans
Cemetery (SWVVC)--Dublin





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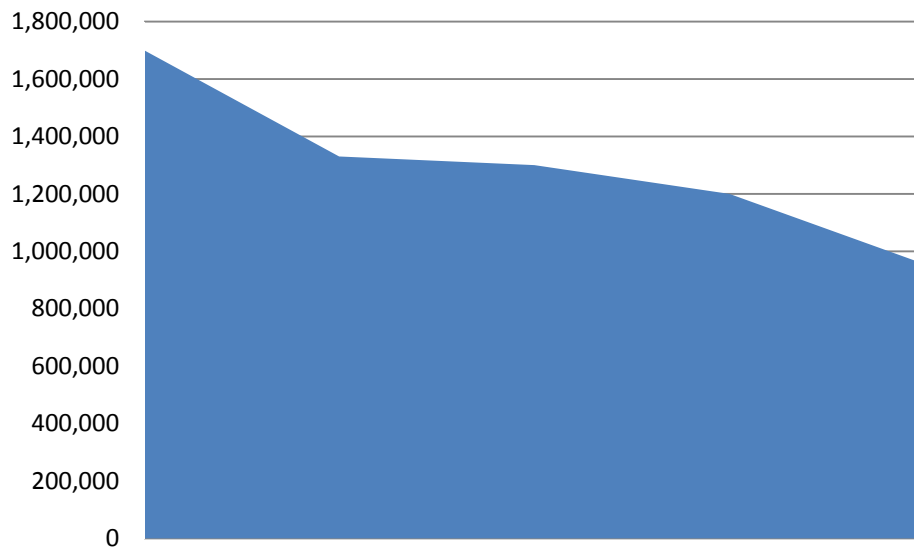
VIRGINIA WOUNDED WARRIOR PROGRAM

	FY09	FY10	FY11	FY12	FY13
Funds disbursed to localities (in millions)	\$1.70	\$1.33	\$1.30	\$1.20	\$955k
Grant Funding received by VWWP	0	0	\$500,917	\$333,867	\$547,750
Virginians reached at Community Events	9,500	19,000	20,000	21,910	176,557
Individual Services Delivered*	N/A	1,482	3,273	5283	5381

* Includes active duty members, National Guardsmen, Reservists, veterans and family members served

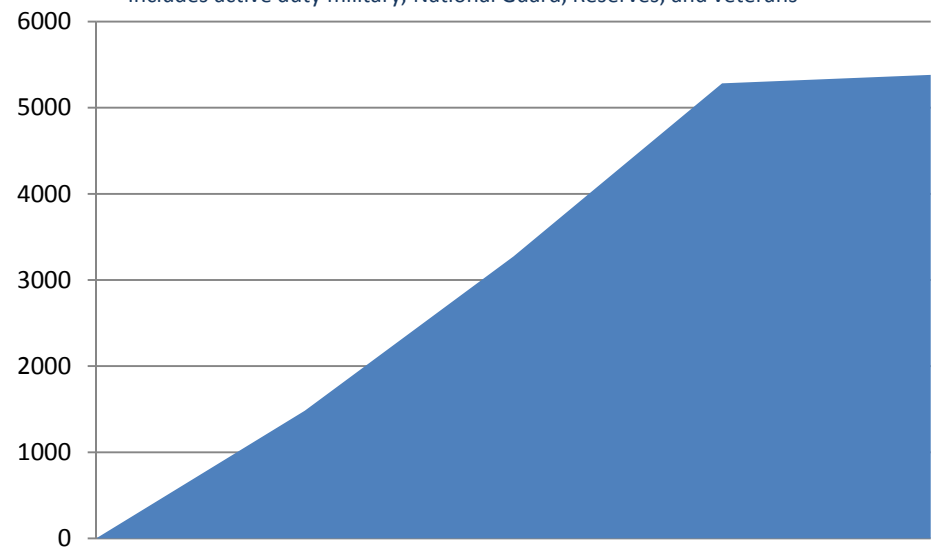
In millions

General Funds Disbursed to Localities



Veterans and Family Members Served

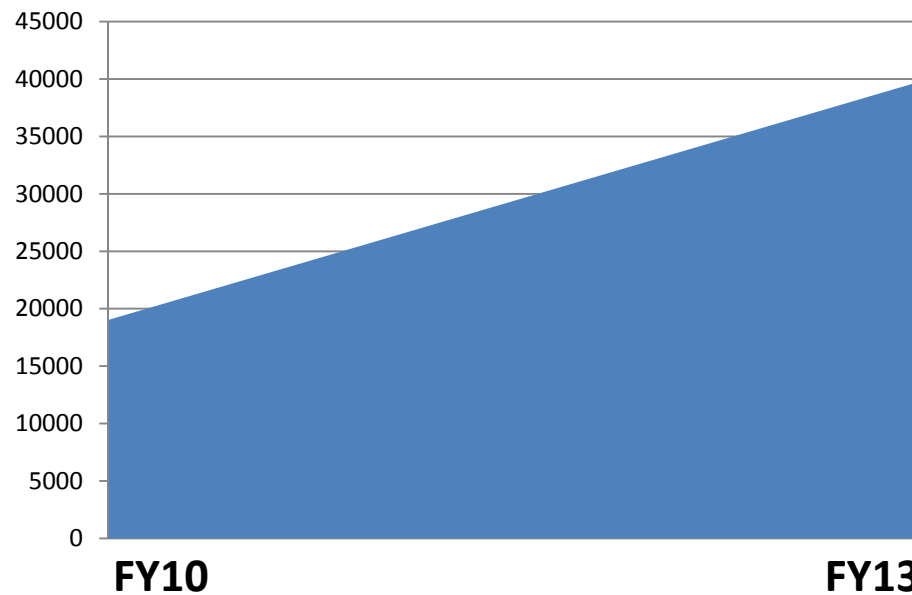
Includes active duty military, National Guard, Reserves, and veterans





Growth in Visitation

**Visitation
has rapidly
risen from
19,000 in
FY10 to
60,000 in
FY13.**





REACHING BEYOND THE WALLS OF THE WAR MEMORIAL

- Held 6 Free Teacher Institutes, Serving 68 middle and high school teachers across 27 school divisions within the Commonwealth
- Hosted Field Trips from 10 schools, reaching 2,000 students
- Virginians at War Film Series distributed the past ten years to all middle and high schools and colleges-both public and private in the Commonwealth.



NEW INITIATIVES

- Virginia Values Veterans (V3) Program
- Veteran's Benefit Enhancement Program (VBEP)



“The program is unique in that it aims to build vital public-private partnerships by leveraging state and federal agencies and industry leaders to share resources and educate employers on how to tap into the exceptional pool of talented Veterans, National Guard and Reservists in Virginia’s workforce. We owe it to our brave men and women in uniform to do everything we can to ensure that there are opportunities for them when they return home.”

Governor Bob McDonnell



■ FY13 Was the Pilot Year for the Virginia Values Veterans Initiative

- 439 employers have committed to hiring 4,346 veterans to date
- 402 jobs have been pledged to retention after one year





VETERAN'S BENEFIT ENHANCEMENT PROGRAM (VBEP)

- This program is a partnership with DMAS & DSS to identify those military veterans and their families currently enrolled in Medicaid and to inform them that they may qualify for federal disability and medical benefits.
- Short term goal is to assist those who may qualify in applying for USDVA disability compensation benefits and access to medical care.
- Ultimate Goal = improve economic/medical quality of life for veterans.



THE VETERAN'S BENEFIT ENHANCEMENT PROGRAM (VBEP)

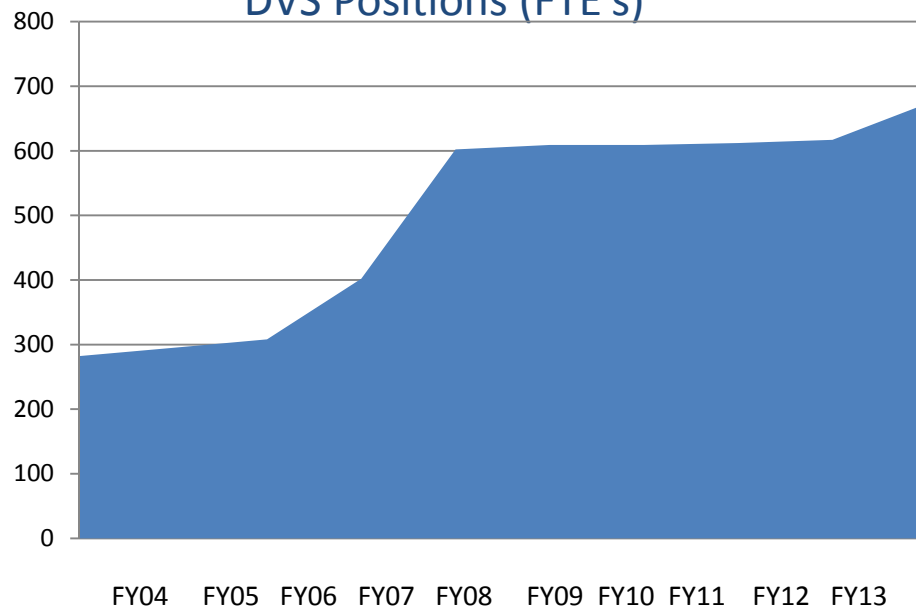
- DMAS has identified 1,740 potential candidates to date.
- DVS has dedicated two claims agents to outreach and claims development. DMAS & DSS partners in outreach efforts.
- Long term process: from identification to receipt of USDVA disability and medical benefits could be as much as two years.



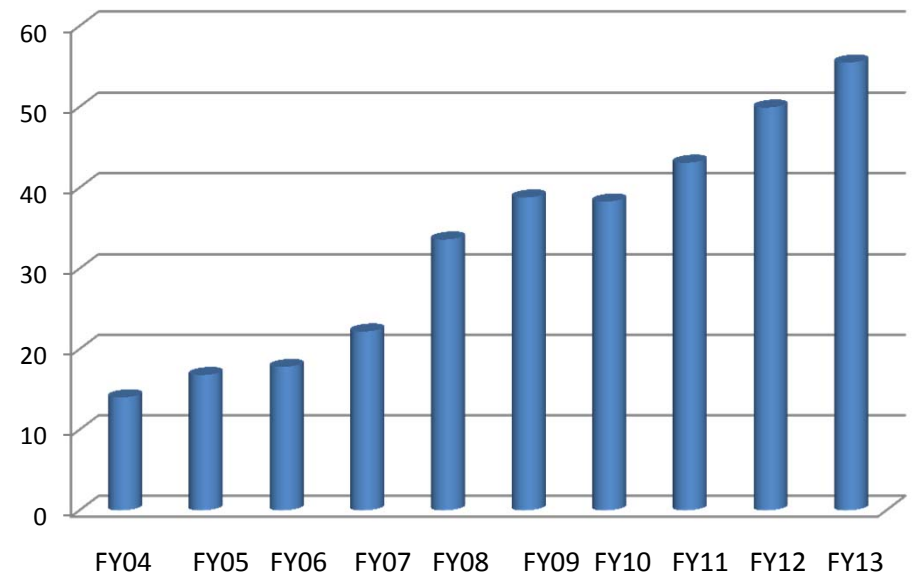
DVS Positions (FTEs) FTEs and DVS Budget—FY04—FY13

	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13
FTEs	282	295	308	402	602	609	609	612	617	673
Ttl DVS Budget (in millions)	\$14.03	\$16.80	\$17.80	\$22.20	\$33.60	\$38.80	\$38.30	\$43.10	\$49.92	\$55.49

DVS Positions (FTE's)



Total DVS Budget (in millions)



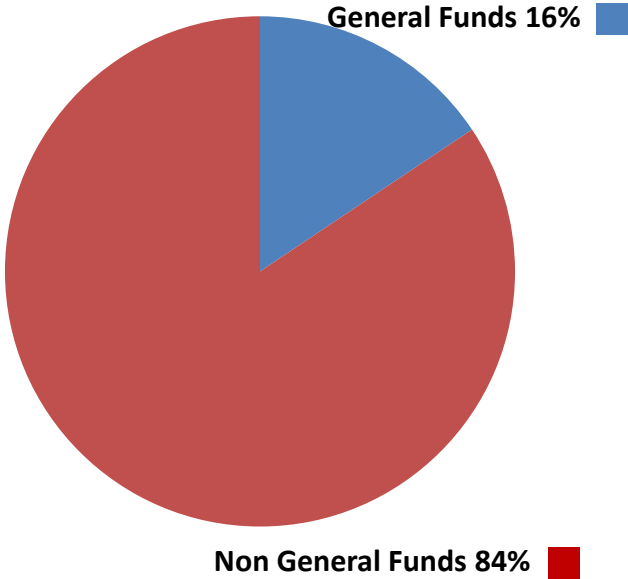


GENERAL FUND VS NON-GENERAL FUND

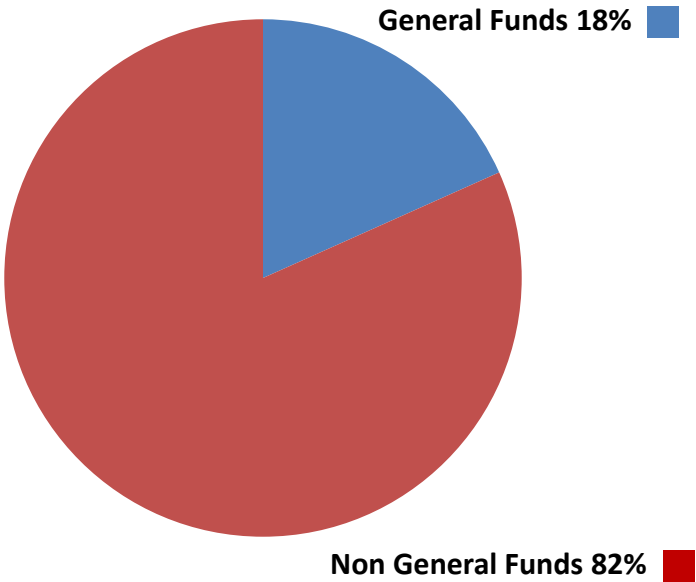
FY04—FY13

In millions	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13
GF	\$2.19	\$2.50	\$3.60	\$4.50	\$5.80	\$8.50	\$8.00	\$7.28	\$8.52	\$10.16
NGF	\$11.84	\$14.20	\$14.30	\$17.70	\$27.80	\$30.30	\$30.30	\$35.82	\$41.40	\$45.34

DVS Budget FY04
General Fund and Non-General Fund



DVS Budget FY13
General Fund and Non-General Fund





Virginia Department of Veterans Services

Virginia Department of Veterans Services