

Virginia Department of Veterans Services

Senate Finance Committee  
Presentation  
September 19, 2013



THE VIRGINIA DEPARTMENT OF VETERANS SERVICES *Serving Those Who Served*

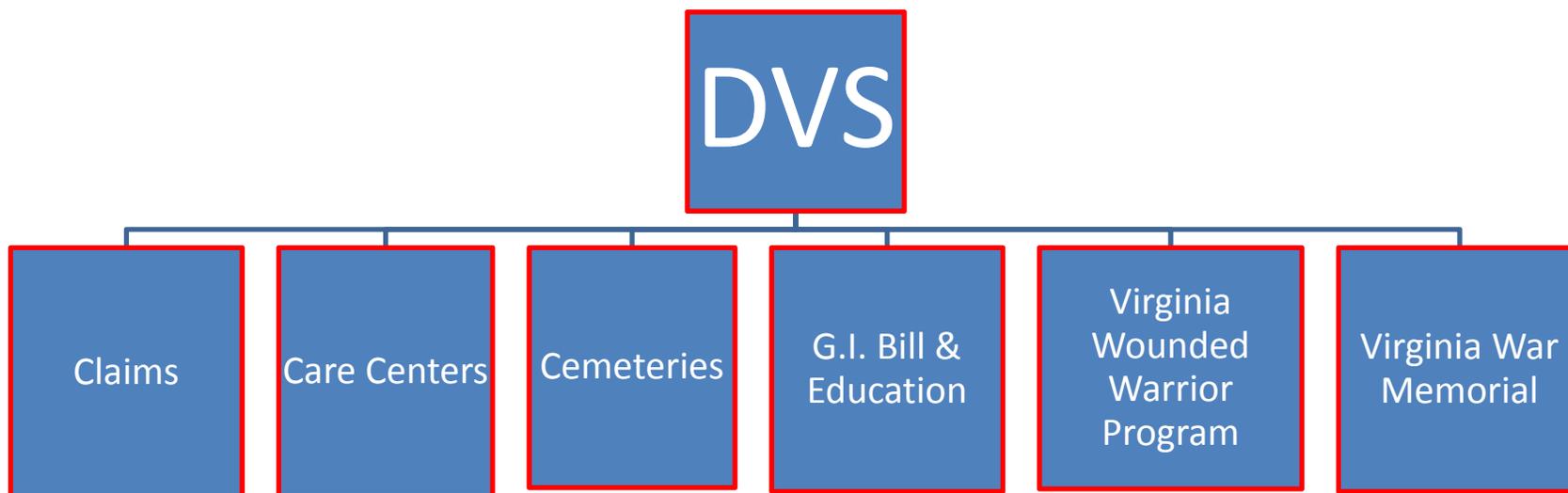
# Virginia Department of Veterans Services Mission, What does the agency do?

Serve Virginia's veterans and their dependents by ensuring they receive the benefits, support, quality care, and recognition they have earned through service and sacrifice



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# VIRGINIA DEPARTMENT OF VETERANS CORE SERVICES

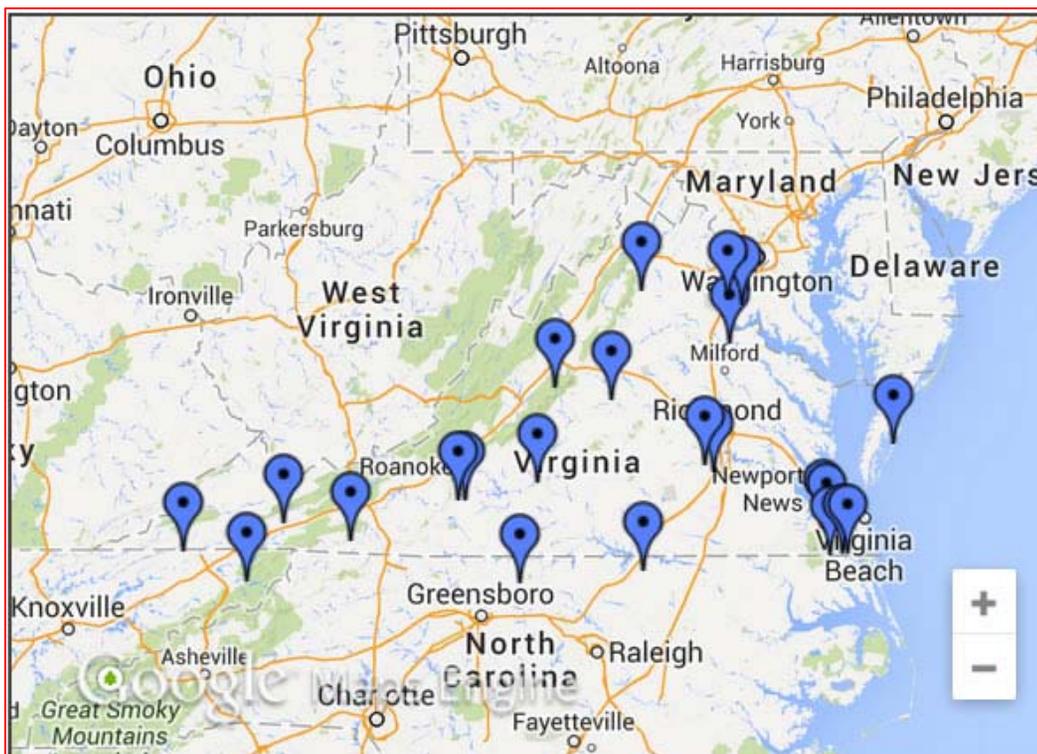




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# VETERANS CLAIMS REPRESENTATION

23 Benefit Field Offices in the Commonwealth, newest opened in Henrico County on September 9







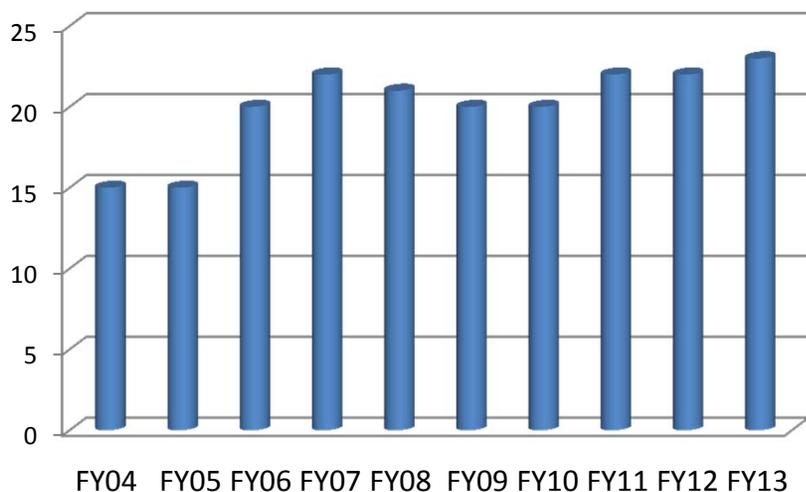
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## BENEFITS SERVICES FIELD OFFICES AND CLAIMS AGENTS

	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13
Benefits Field Offices	15	15	20	22	21	20	20	20	22	22
Claims Agents	20	20	28	28	28	28	29	29	32	36

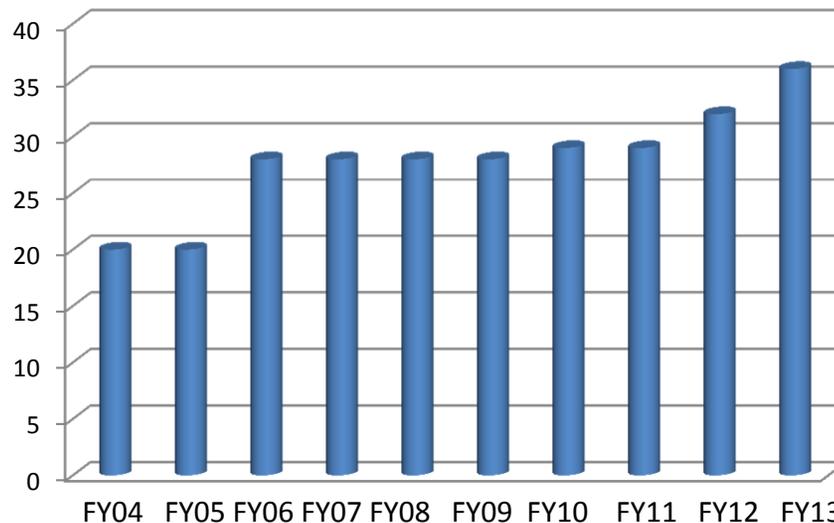
**Benefits Field Offices**

**+47%**



**Claims Agents**

**+80%**



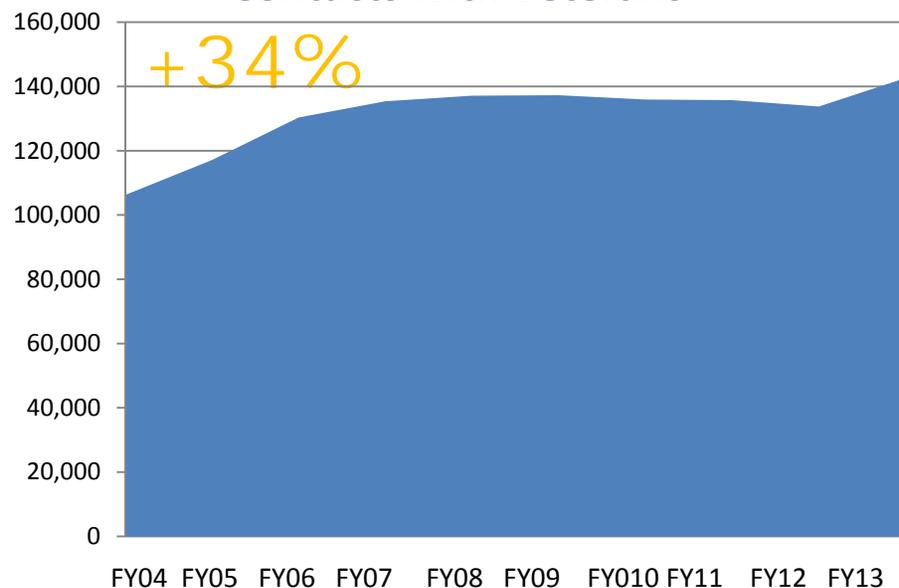


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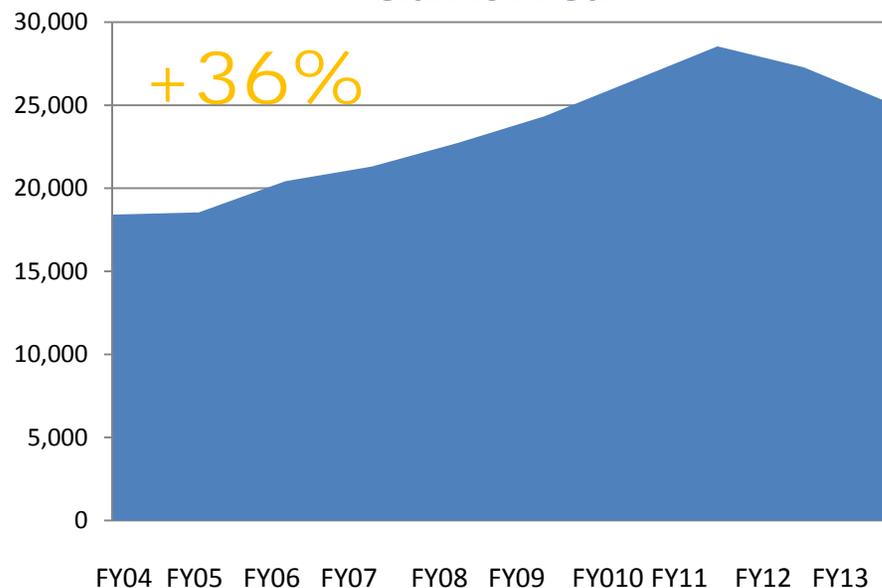
## BENEFITS SERVICES FIELD PERFORMANCE INDICATORS

	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13
Contacts with Veterans	106,212	117,096	130,320	135,378	137,093	137,251	135,906	135,721	133,731	142,592
Claims Filed	18,408	18,550	20,429	21,303	22,736	24,334	26,431	28,541	27,279	25,120

**Contacts with Veterans**



**Claims Filed**







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# VETERANS CARE CENTERS



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# SITTER & BARFOOT VETERANS CARE CENTER, RICHMOND



*WWII Army Veteran Maurice Harris  
Recipient of the Purple Heart &  
Bronze Star*



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# VIRGINIA VETERANS CARE CENTER, ROANOKE



*Run for the Wall Ride stops at VVCC annually*



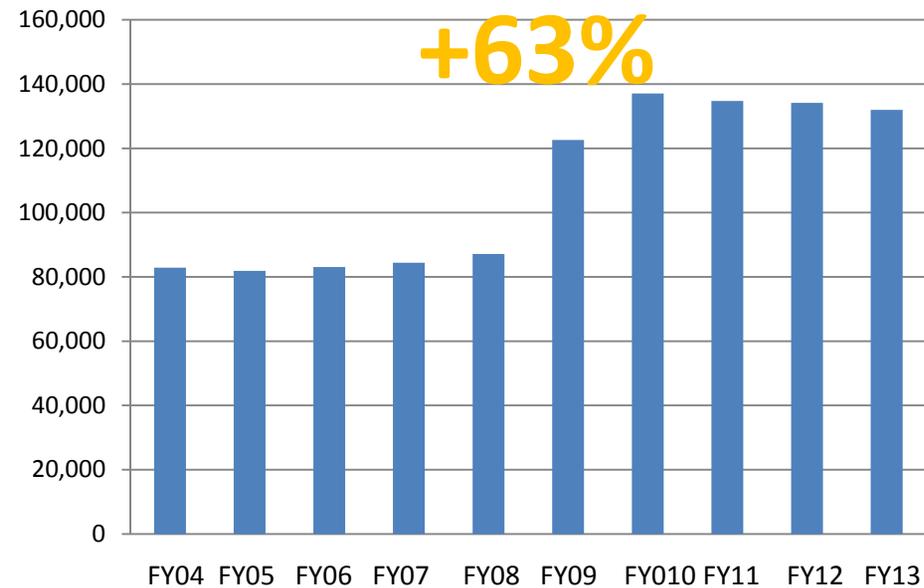
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## VETERANS CARE CENTERS

	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13
Patient days of care delivered	82,891	81,880	83,086	84,413	87,120	122,600	137,052	134,759	134,153	131,989

SBVCC opens

Patient Days of Care



### Virginia Veterans Care Center— Roanoke

240 beds providing skilled nursing care, domiciliary care, and a secure Alzheimer's/dementia unit

### Sitter & Barfoot Veterans Care Center—Richmond

160 beds in private rooms providing skilled nursing care and a secure Alzheimer's/dementia unit



# VETERANS CEMETERIES



Southwest Virginia Veterans Cemetery,  
Dublin



Albert G. Horton, Jr. Memorial Veterans  
Cemetery, Suffolk



Virginia Veterans Cemetery, Amelia



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## CEMETERIES

	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13
Interments	179	443	709	738	804	886	1,015	1091	1,222	1,346

Horton Cemetery opens

SWVVC opens

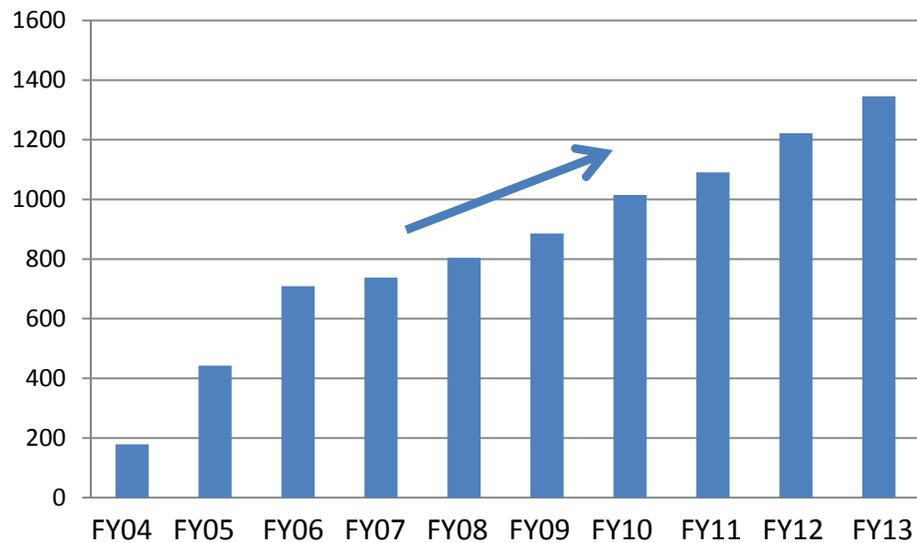
Interments

+ 652%

Virginia Veterans Cemetery—Amelia

Albert G. Horton, Jr. Memorial  
Veterans Cemetery—Suffolk

Southwest Virginia Veterans  
Cemetery (SWVVC)--Dublin





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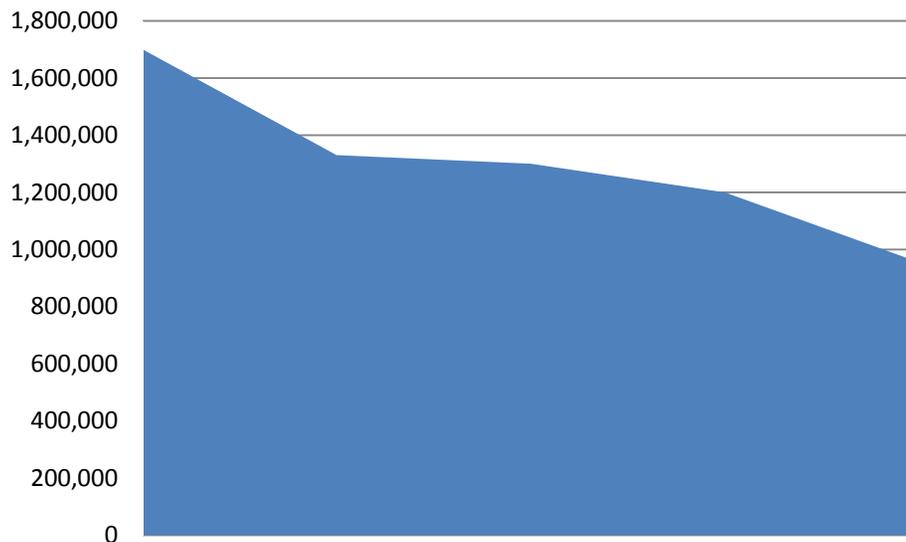
## VIRGINIA WOUNDED WARRIOR PROGRAM

	FY09	FY10	FY11	FY12	FY13
Funds disbursed to localities (in millions)	\$1.70	\$1.33	\$1.30	\$1.20	\$955k
Grant Funding received by VWWP	0	0	\$500,917	\$333,867	\$547,750
Virginians reached at Community Events	9,500	19,000	20,000	21,910	176,557
Individual Services Delivered*	N/A	1,482	3,273	5283	5381

\* Includes active duty members, National Guardsmen, Reservists, veterans and family members served

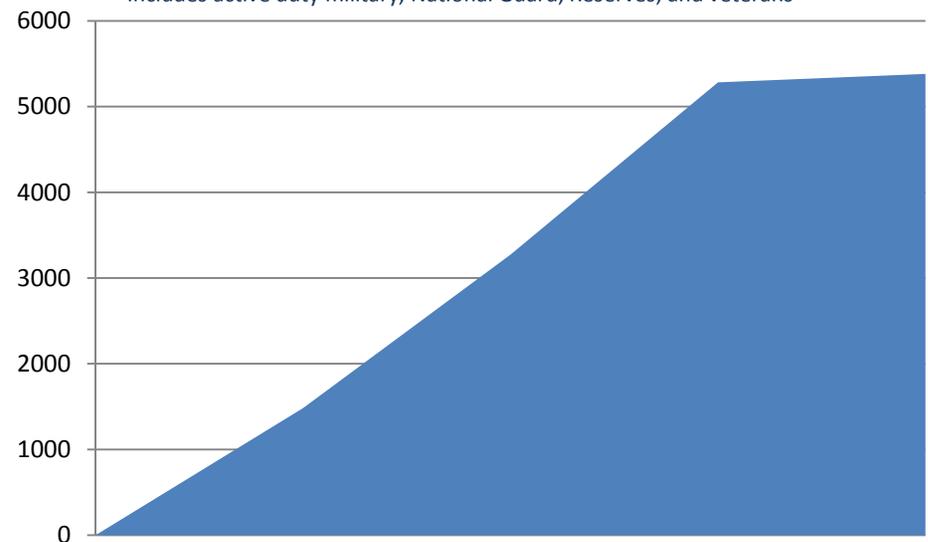
In millions

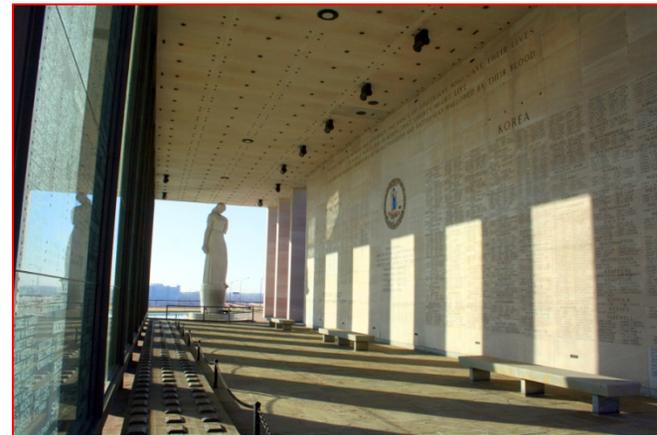
### General Funds Disbursed to Localities



### Veterans and Family Members Served

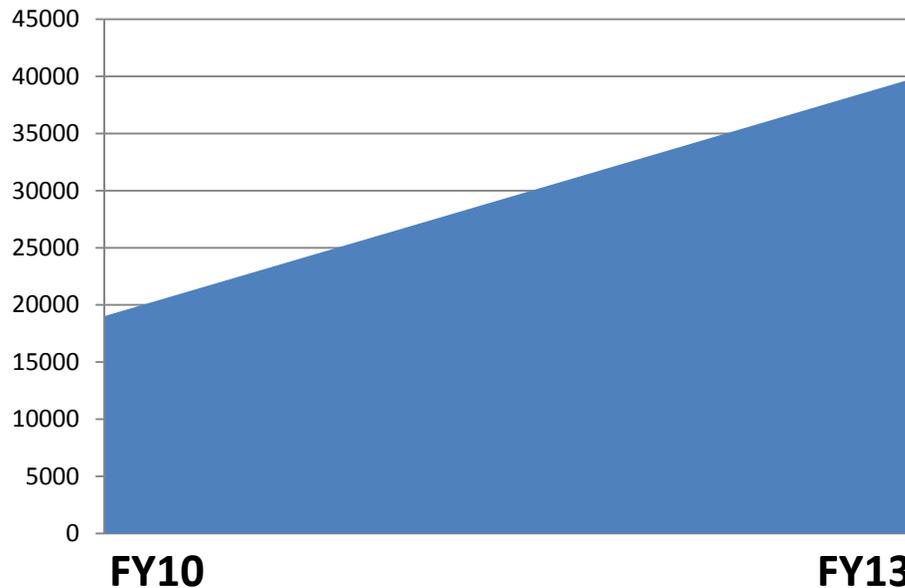
Includes active duty military, National Guard, Reserves, and veterans





### Growth in Visitation

**Visitation has rapidly risen from 19,000 in FY10 to 60,000 in FY13.**















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## VETERAN'S BENEFIT ENHANCEMENT PROGRAM (VBEP)

- This program is a partnership with DMAS & DSS to identify those military veterans and their families currently enrolled in Medicaid and to inform them that they may qualify for federal disability and medical benefits.
- Short term goal is to assist those who may qualify in applying for USDVA disability compensation benefits and access to medical care.
- Ultimate Goal = improve economic/medical quality of life for veterans.



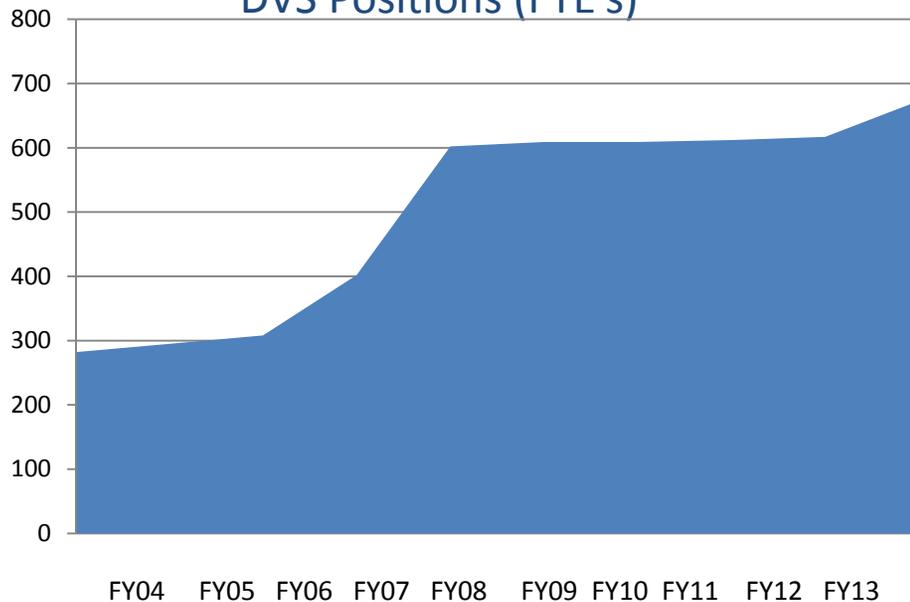


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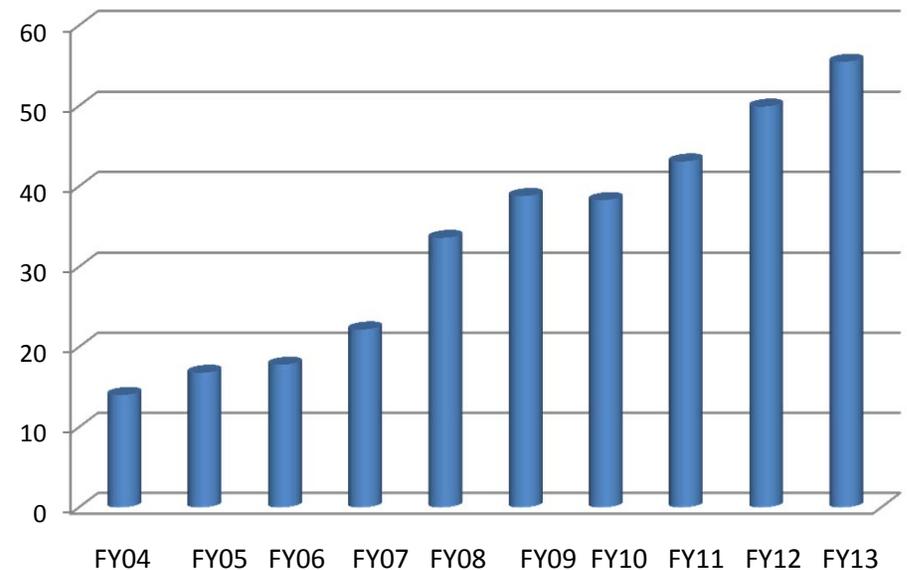
## DVS Positions (FTEs) FTEs and DVS Budget—FY04—FY13

	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13
FTEs	282	295	308	402	602	609	609	612	617	673
Ttl DVS Budget (in millions)	\$14.03	\$16.80	\$17.80	\$22.20	\$33.60	\$38.80	\$38.30	\$43.10	\$49.92	\$55.49

DVS Positions (FTE's)



Total DVS Budget (in millions)



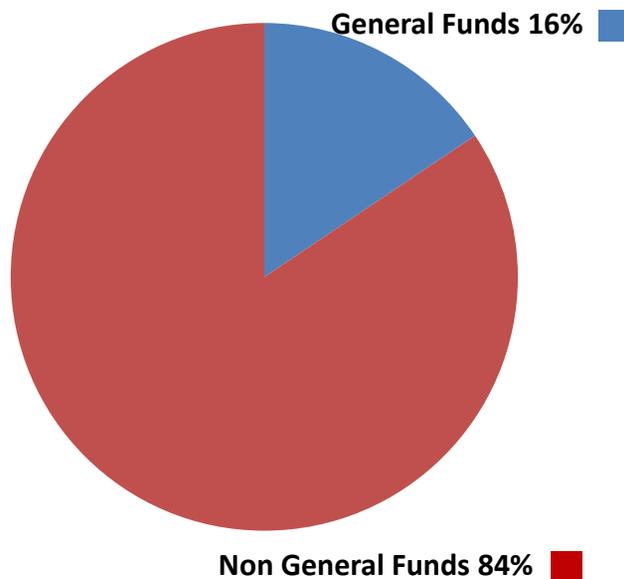


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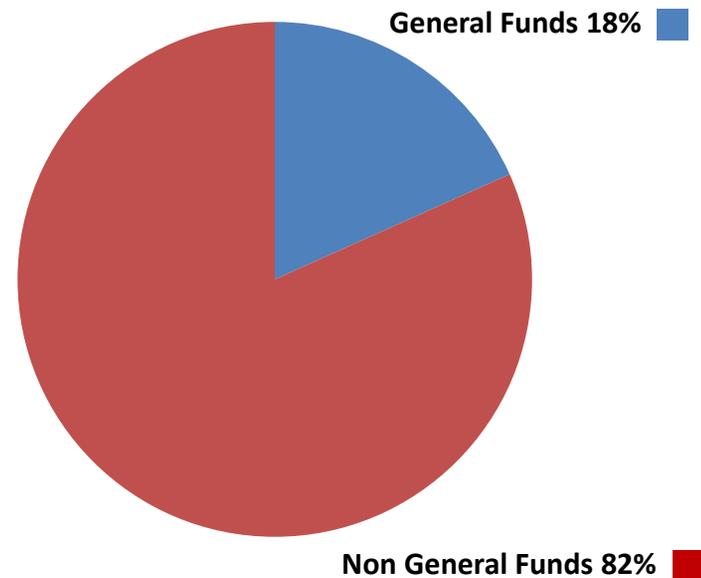
## GENERAL FUND VS NON-GENERAL FUND FY04—FY13

In millions	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13
GF	\$2.19	\$2.50	\$3.60	\$4.50	\$5.80	\$8.50	\$8.00	\$7.28	\$8.52	\$10.16
NGF	\$11.84	\$14.20	\$14.30	\$17.70	\$27.80	\$30.30	\$30.30	\$35.82	\$41.40	\$45.34

**DVS Budget FY04**  
General Fund and Non-General Fund



**DVS Budget FY13**  
General Fund and Non-General Fund





## Questions & Answers

