

Henrico County Crisis Receiving Center

One year of experience

Based on Crisis Intervention Team Training. Why CIT?

- Better coordinate MH and law enforcement to assure rapid and most appropriate response
- Decrease arrests and use of force
- Identify underserved consumers
- Train and educate officers in verbal de-escalation techniques
- Officer recognition and appreciation by the community has increased
- Reduce “victimless” crime arrests
- Decrease liability for health care issues in the jail

Why CRC?

- Reduce cost to law enforcement
 - Allow transfer of custody
 - Reduce transportation requirements
- Provide alternatives to arrest when appropriate
- Provide a rapid, integrated, and thorough evaluation
- More thoroughly explore diversion alternatives

Why CIT and CRC?

- Along with off duty officers, MH staff trained in 40 hour CIT
- Nursing Staff being trained in 40 hour CIT
- CIT structure and process allow for effective communication and problem solving in CRC
- Ensures appropriate referrals

Henrico's Crisis Receiving Center

- Public/Private Partnership with Henrico Doctor's Hospital-Parham Road
- Located in the ER
- Staffed by CSB evaluators and off duty Henrico CIT trained officers
- With access to medical services/medical clearance in the ER

In the first year....

- Funded for 12 hours a day
- Over 700 persons evaluated
 - Total police saving in time is approx. 9 hours per ECO
 - No second transport needed for medical clearance
 - 14% reduction of involuntary hospitalizations
 - 24% diversion from hospitalization
 - Positive family feedback
 - Officers are extremely positive