

Virginia Community Healthcare Association

R. Neal Graham

Chief Executive Officer

October 30, 2014

Who Are We?

The Virginia Community Healthcare Association is comprised of twenty-eight Community Health Centers (also known as Federally Qualified Health Centers) and one Rural Health Center that operate 141 healthcare delivery sites throughout the Commonwealth of Virginia. Two of the Community Health Center organizations are headquartered out-of-state.

Community Health Centers have been serving Virginia since 1970. The state association has existed for over 34 years.

What Do We Do?

- Community Health Centers provide high-quality, comprehensive primary medical care services with a culturally sensitive, family-oriented focus to anyone needing care regardless of their ability to pay.
- A Community Health Center must serve a defined geographic area that is federally designated, in whole or in part, as a Medically Underserved Area (MUA) or having a Medically Underserved Population (MUP). Most Community Health Centers operate in areas also designated as a Health Professional Shortage Area (HPSA).
- Each Community Health Center is a separately incorporated non-profit organization governed by a local Board of Directors. A majority of the board's membership must be consumers of services of the center.

What Do We Do?

- By federal regulation Community Health Centers must provide primary medical services on-site.
- Many CHCs also provide primary dental services on-site (34%), and behavioral health services on-site (14%).
- For the CHCs that do not provide dental or behavioral health services on-site a referral network must be established to ensure patient needs are met. These referral networks involve numerous private and public partners in the community such as private practitioners, community service boards, and hospitals. If possible, these partners agree to see uninsured patients on a sliding fee scale or reduce fee basis.
- In addition to primary care, similar referral networks must be established for specialty care and in-patient services.

Who Do We Serve?

In 2013, Association members in Virginia conducted 1,010,000 patient visits for over 296,000 clients.

68% of the patients seen by our members are at or below 150% of the federal poverty level

39% of the patients were uninsured. Over 50% of all new patients seen in 2013 were uninsured.

Who Do We Serve?

Age

Under 19 :	23%
19-44:	33%
45-64:	32%
Over 65:	12%

Race

White/Caucasian:	57%
African-American :	33%
Asian:	02%
Other/Unidentified:	08%

Who Do We Serve?

Chronic Diseases - Adults

Heart Disease: 45%

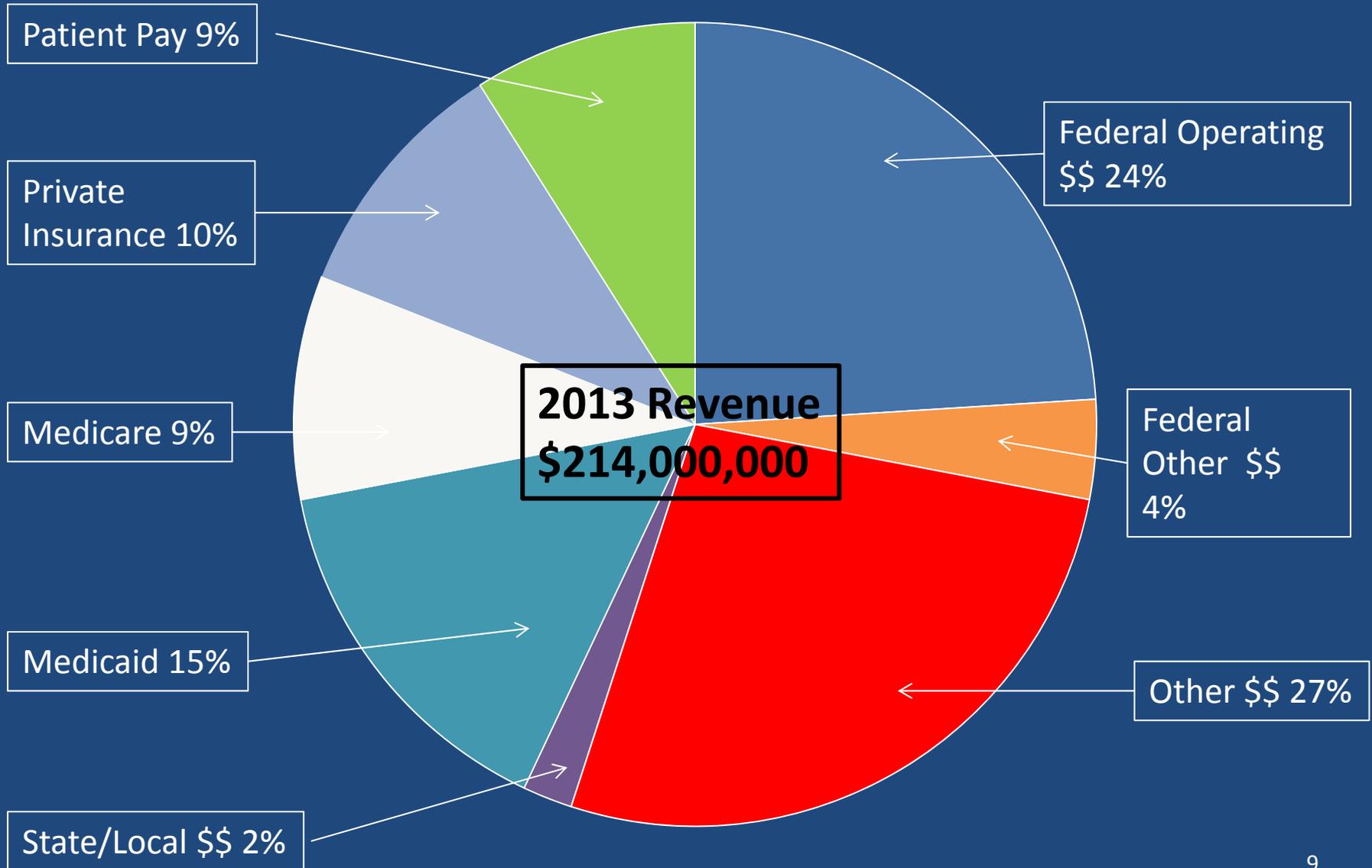
Diabetes: 17%

Respiratory: 12%

Cancer: 03%

Multiple: 31%

How Are We Funded



How Do We Operate?

- Community Health Centers in Virginia employ over 900 physicians, dentists, behavioral health specialists, pharmacists, nurse practitioners, nurses and other healthcare providers. Total employment in 2013 was over 1800 employees.
- In addition to direct care, Community Health Centers also offer lab, x-ray and other diagnostic services.
- Community Health Centers also provide patient case management, interpreter/translation services, and referral services.
- A center must offer extended hours to meet the needs of the patients. The extended hours vary from community to community.

What Are We Doing to Improve the Services We Offer?

- Since 2009, Virginia's Community Health Centers have focused on improving and upgrading facilities. Approximately 45% of the current facilities are new or have been renovated and expanded.
- All Community Health Centers in Virginia have implemented Electronic Health Records and are on schedule to achieve CMS Meaningful Use certification.

What Are We Doing to Improve the Services We Offer?

- Since 2012, 80% of Community Health Centers in the Commonwealth have received NCQA recognition as a Patient Centered Medical Home. In conjunction with PCMH, Community Health Centers are engaging in Team Based Care Models for practicing to the highest level of provider certification.
- Many Community Health Centers have increased utilization of telemedicine and several have implemented telehealth services.

How Do Community Health Centers Fit Into Virginia's Health Safety Net

As they have for over 40 years Virginia's Community Health Centers continue to play a significant role in the Health Safety Net. CHCs are located in medically underserved areas, provide high quality healthcare to vulnerable and low income populations, and work diligently to coordinate services with its community partners.

How Do Community Health Centers Fit Into Virginia's Health Safety Net

The primary challenge to Community Health Centers in Virginia is having the financial resources to serve the growing number of uninsured patients seeking healthcare.

Contact information:

R. Neal Graham

Virginia Community Healthcare Association

3831 Westerre Parkway

Henrico, VA 23233

804-237-7677

ngraham@vacommunityhealth.org