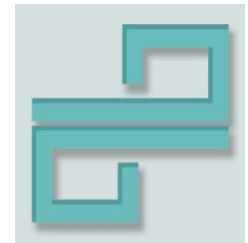


VNPP Presentation  
Senate Finance – HHR  
16 January, 2017






# The Provider's Perspective

- The redesign and implementation of the three Waivers is a huge project!
- We firmly believe that all of the individuals served have continued to be supported without serious incident and most have not noticed any change!
- Providers, both public and private, are, however, businesses with payrolls to meet, bills to pay, budgets to prepare, regulations to comply with and service plans to implement.



# Planning

- The foundation for many of the rates is the SIS Level & Payment Tier, so for planning and budget purposes these data points were an important piece of information for each person.
- The formula for calculation was not confirmed publically by DBHDS until **early June** and even then they were still talking about the “other factors which may be taken into account” and effect the Tier assigned.

- 
- The tier does make a difference:
    - In a small group home the difference between Tier 1 and Tier 4 is 56%
    - In the Community Engagement Program the difference is 60%
    - In a Group Day program the difference is >100%
  
  - In order to budget and plan knowing the potential revenue is critical!




- Let me give you an example from this week:

- A provider has accepted for placement an individual from the Training Center and was told, by DBHDS, that a SIS is to be done approximately one month before discharge.
- There is no open case file in WaMS and, therefore, the provider can not learn the SIS Level or Tier – when the case did open in WaMS it was on Friday and the SIS data is only “pushed” into WaMS weekly – on Thursday!
- The provider was advised that DBHDS is working out the process to make this information available in advance of the placement




# WaMS (Waiver Management System)

- There has never been a system this complex or comprehensive which came on line smoothly!
- Most, however, would have been extensively tested before the “go live” date
- Most, would have had end user input and training for end users
- A significant part of the overall frustration has been WaMS



This was (and is) a good idea, but:

- We made “promises” we could not keep
- Perhaps “bit off more than we could chew”

- 
- Failed to use the resources available for planning and testing
  - Did not support providers with enough information at a “micro” level to understand the impact of the new rate structure or regulatory requirements



# Group Home $\leq$ 4 beds

Tier	Hrs per week	Daily Equivalent	Tier Rate	Difference
1	86	\$194.79	\$201.76	\$6.97
	102	\$231.00	\$201.76	<b>(\$29.24)</b>
	126	\$285.39	\$201.76	<b>(\$83.63)</b>
2	102	\$231.00	\$240.00	\$9.00
	126	\$285.39	\$240.00	<b>(\$45.39)</b>
3	102	\$231.00	\$264.26	\$33.26
	126	\$285.39	\$264.26	<b>(\$21.13)</b>
4	86	\$194.76	\$315.36	\$120.57
	102	\$231.00	\$315.36	\$84.36
	126	\$285.39	\$315.36	\$29.97
Exceptional	126	\$356.74	\$315.36	<b>(\$41.38)</b>



# 2017 Session

- We are asking for an independent revalidation of the SIS instrument, process and scoring – if we can settle that issue then next year we can look at the rates
- And we are asking for slots to be distributed to Waivers where they can/will be used and not to “bring down the cost”